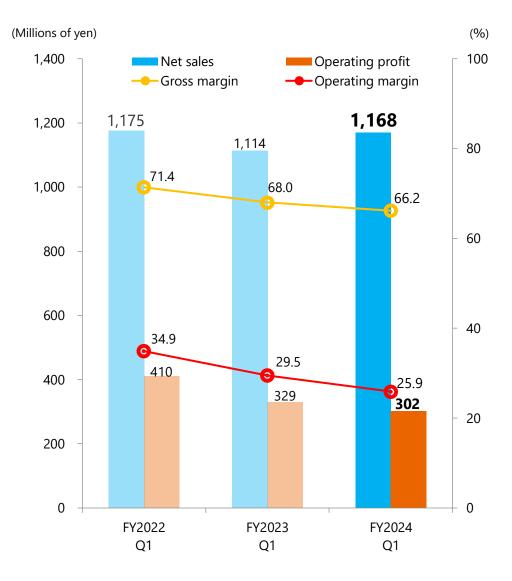


# Financial Results for the Three-Month Period Ended June 30, 2024

August 5, 2024 Oricon Inc. (Securities Code: 4800) **Business Concept** 

### Corporate Philosophy Turning facts into intelligence

Management Policy In a society where information makes things complicated because, for example, of the scourge of fake news, Oricon will earn the trust of society by turning facts into intelligence from an objective and fair standpoint and disseminating it widely. By doing so, we aspire to be a company of high social value that contributes to the realization of affluent lifestyles and the development of various industries.



Consolidated finar	ncial results	(YoY change)
Net sales	¥1,168 mn	+ <b>4.9</b> %
Gross margin	66.2%	(1.8) pts
Operating profit	¥302 mn	(8.2) %
Operating margin	25.9%	(3.6) pts

Although we achieved increased revenue, increases in upfront investments and human resource investments have caused operating profit to decrease year on year.

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### **1-2 Consolidated Statement of Income**



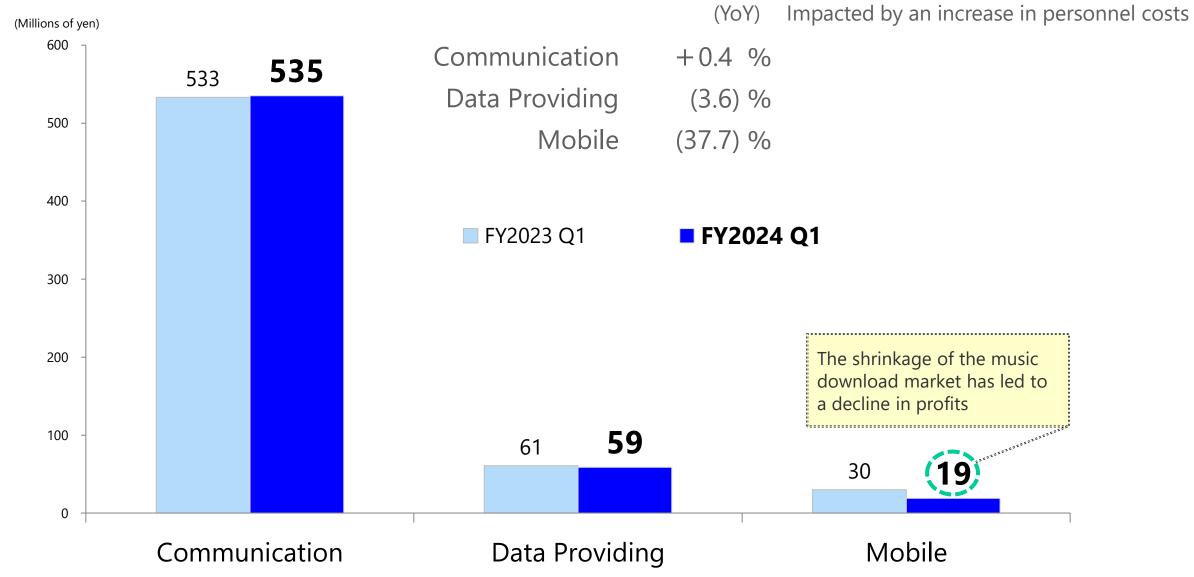
(Millions of yen)	FY2023	FY2024	YoY		
	Q1	Q1	Amount	%	
Net Sales	1,114	1,168	+54	+4.9% •	See next slide for the breakdown by segment
Cost of sales	356	395	+38	+10.9% -	4
(Cost of sales margin)	(32.0%)	(33.8%)			
Gross Profit	757	772	+15	+2.0%	Upfront investments for SEO enhancement & investment for
(Gross margin)	(68.0%)	(66.2%)			human resources
SG&A expenses	428	470	+42	+9.8% *	<u>جا</u>
(SG&A margin)	(38.5%)	(40.3%)			•
Operating profit	329	302	(27)	(8.2)%	
(Operating margin)	(29.5%)	(25.9%)	. ,		
Ordinary profit	371	347	(24)	(6.5)%	
(Ordinary margin)	(33.3%)	(29.7%)	. ,	. ,	
Net income before income taxes	371	441	+70	+18.8% <	Impacted primarily by gain on sale
(Pretax profit margin)	(33.3%)	(37.8%)			of investment securities
Net income attributable to	238	294		. 22.40/	
owners of the parent (Net margin)	(21.4%)	(25.2%)	+55	+23.4%	



### Sales of the Communication Business increased by 7.7% YoY

	(Millions of yen)	FY2023	FY2024	YoY	
	(Millions of yen)	Q1	Q1	Amount	%
Со	mmunication	858	924	+65	+7.7%
	Customer Satisfaction Research	474	552	+77	+16.3%
	News & Media	383	372	(11)	(3.0)%
Da	ta Providing	166	167	+0	+0.6%
Мс	obile	89	76	(12)	(14.2)%
	Total	1,114	1,168	+54	+4.9%





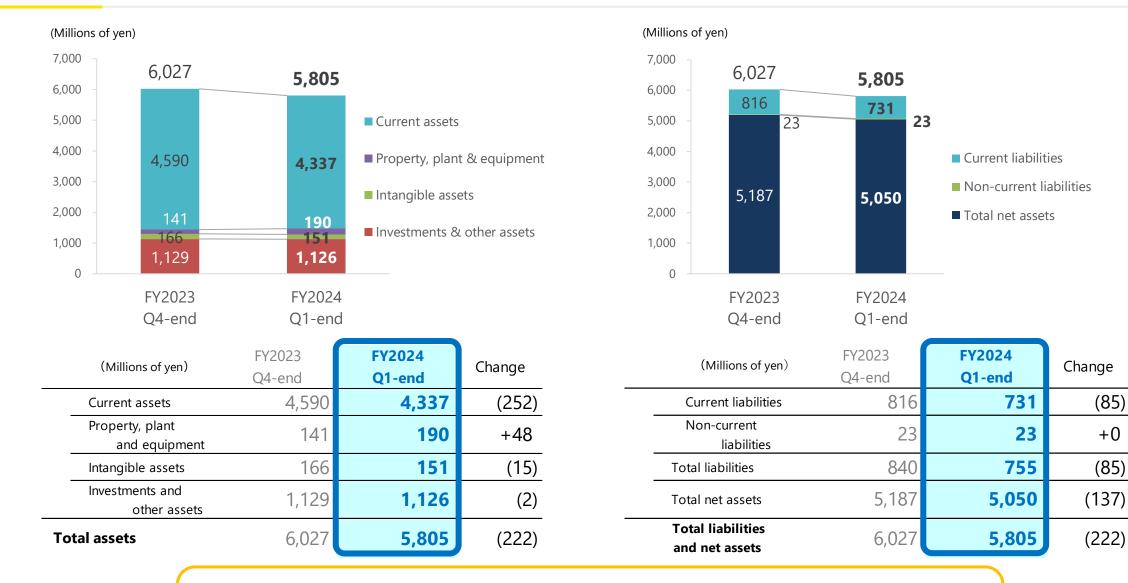
## **1-5 Consolidated Balance Sheet**



(85)

+0

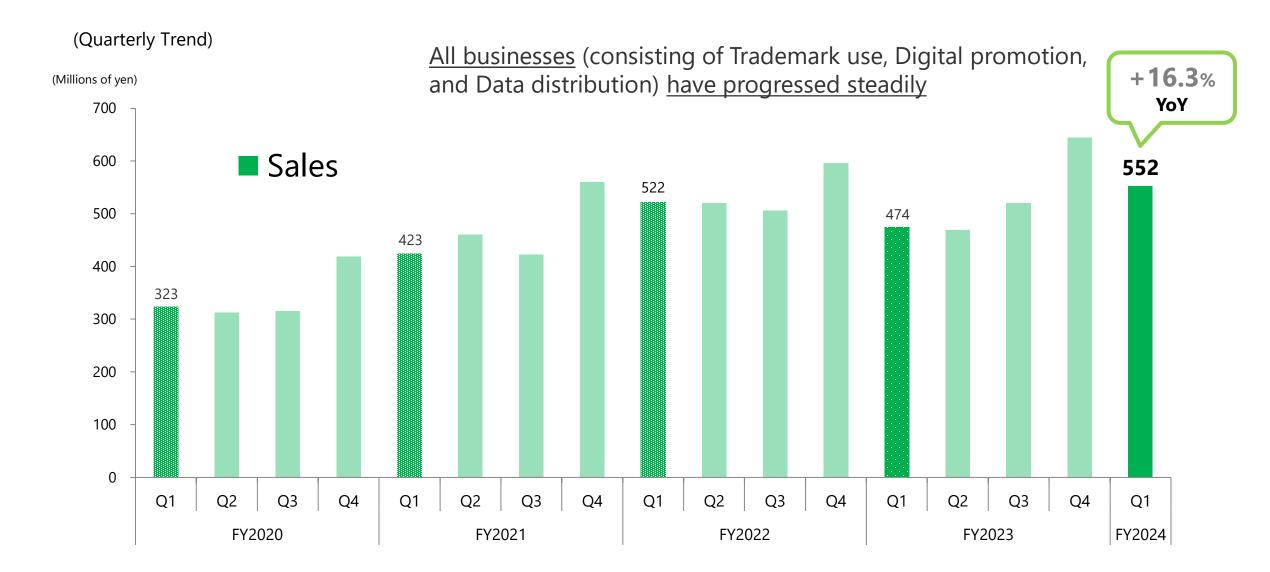
(85)



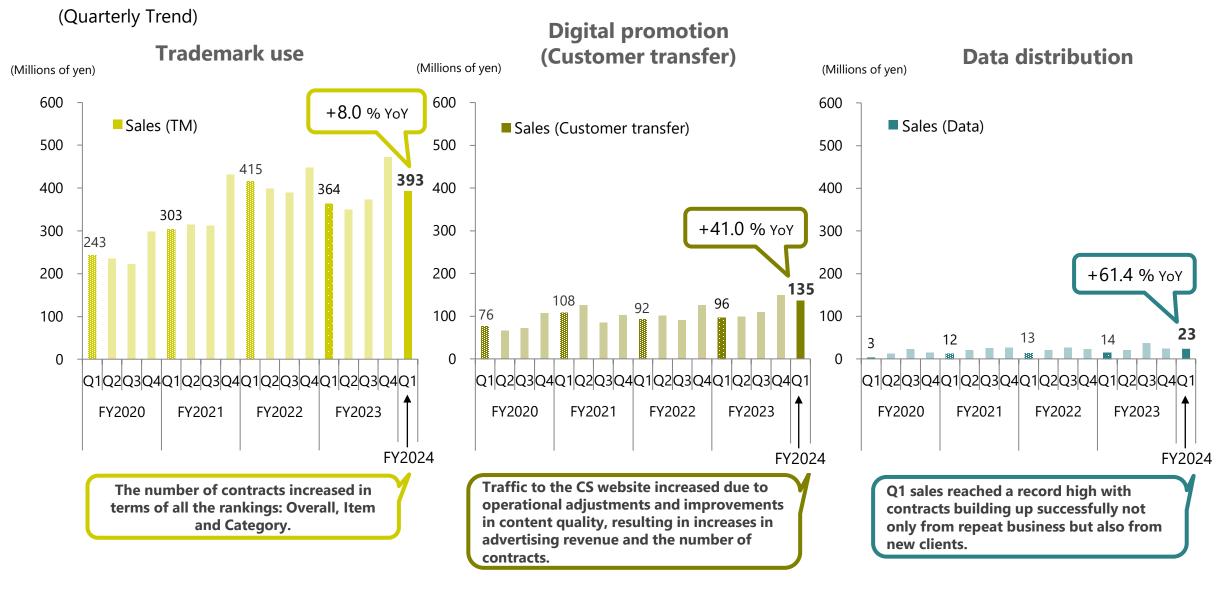
The equity ratio stood at 87.0% (up 0.9 pts from FY2023 Q4-end)



## Customer Satisfaction (CS) Research Business



# Customer Satisfaction (CS) Research Business

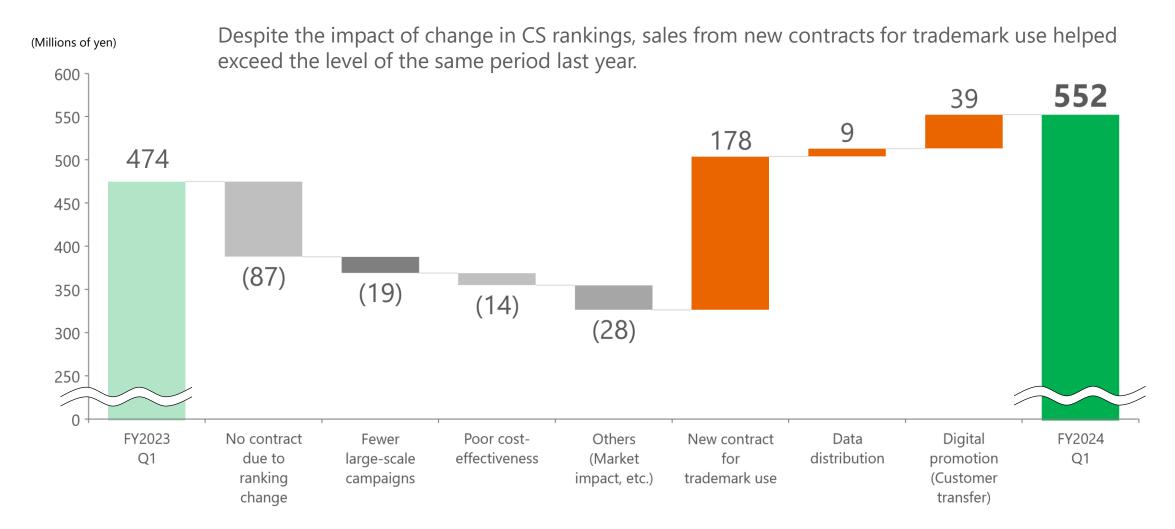


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## Customer Satisfaction (CS) Research Business

(Analysis of YoY Change in Sales)





# Customer Satisfaction (CS) Research Business Ranking lists by category

#### ■ Insurance Industry

Car (Direct/Agent)/Bike (Direct/Agent)/Bicycle/Fire/Pets/Life/Medical/Cancer/Insurance consultation shop/Educational

#### ■ Insurance Industry (Financial Planner (FP)'s Evaluation)

Car (Direct/Agent)/Fire/Pets/Pets (small dogs)/Pets (cats)/Medical (whole life/term)/Medical with relaxed underwriting criteria/Life (whole life/term)/Income protection/Cancer (whole life/term)/Disability/Dementia/Long-term care/Comprehensive protection/Individual pension/Foreign currency-denominated

#### Financial Industry

Internet securities/iDeCo Securities Company/Internet bank/Net banking/Foreign currency deposits/Housing loan/ FX trading/Bank card loan/Non-bank card loan/Smartphone payment service/Cryptocurrency Exchange(Spot trading)/ Cryptocurrency Exchange(Margin trading)/Robo advisor/Credit card(No annual fee/Standard/Gold)

#### Cram School

College entrance exam (Group guidance for senior high school students/Personal coaching for senior high school students/Topnotch universities for senior high school students)/Senior high school entrance exam (Group/Personal)/Junior high school entrance exam (Group/Personal)/Publicly-run integrated junior and senior high school (Group) /Elementary school students (Group/Personal)/Correspondence study(for elementary school/junior high school/senior high school)/Intellectual education for infants

#### School

English conversation school/Children's English (Infant/Elementary)/Online English Conversation/ Correspondence study/Programming classroom for kids

#### Life related

Hometown Tax Donation Program Website/Water server/Purified water server/House cleaning/Moving firm/Food delivery service(Metropolitan area/Tokai/Kinki)/Meal kit(Metropolitan area/Tokai/Kinki)/Subscription video distribution/Car purchase traders/Digital comics(Comprehensive/Original works only)/Used car seller/Vehicle inspection/Children photo studio/GPS tracker for kids/Bike seller/Manufacturer type bike seller

### Telecommunications Industry

Low-cost SIM(Subscriber Identity Module)/Low-cost smartphone/Internet connection/Mobile carrier/Low-cost mobile carrier

#### Housing Industry

Real Estate Brokerage for Sales (Condominiums/Houses/Land) /Real Estate Brokerage for Purchases (Condominiums/Houses)Condominium Management Companies /Rental Information Stores/Rental Information Websites /House Manufacturers for Custom Home Renovations (Full/Houses/Condominiums)/New Condominium Developments/ Built-for-Sale Houses (Builders)/Companies for Large-Scale Condominium Repairs

#### Beauty Industry

Beauty salon(Facial/Lose weight · Body)

#### ■ Sports & Health

Fitness club/Kid's swimming school(Infants/Elementary school)/24-hour gyms

### Wedding Industry

House wedding/Marriage agency/Wedding hall consultation counter/Wedding hall information website/Dating • Marriage matching apps/Low-cost wedding

#### Human resources

Job hunting agency/Job hunting website/Employment information service/Changing job website/Changing job agency/Reverse job application service/Nurse changing job/High-class • Middle-class changing job/ Temporary staffing agency/Manufacturing temp/Temporary staffing job website/Changing job scout service/ Carer for the elderly changing job

#### Travel

Hotel comparison website/Airline ticket comparison website

#### Business Solutions

Internet printing online order/Corporate training

#### Additional ranking lists announced in April through June

• Car insurance (Direct/Agent) (FP's Evaluation)

- Fire insurance (FP's Evaluation)
- Pets insurance/Pets (small dogs)/Pets (cats) (FP's Evaluation)



(As of Jun. 2024) YoY 6 rankings decreased.

Not only the rankings by "Overall" also "Item" & "Category" The number of contracts increased.

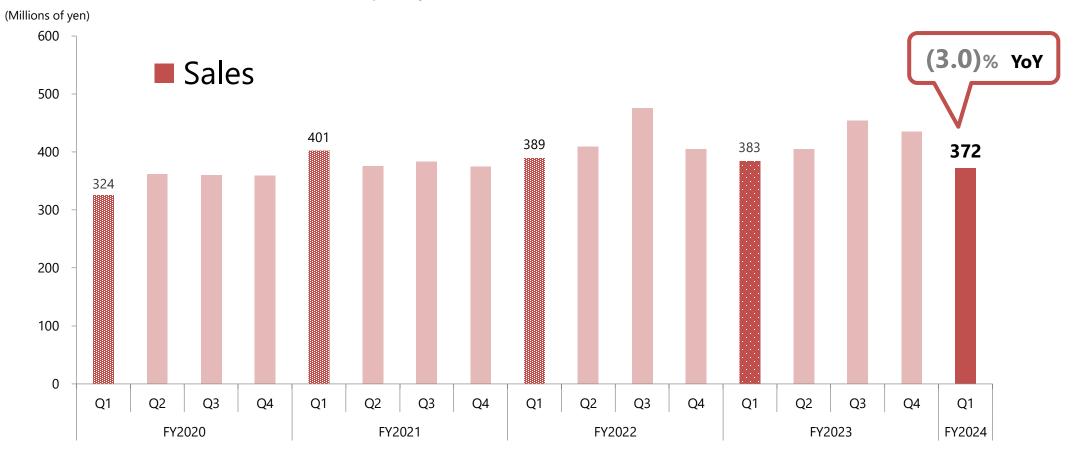
### PRICON

## News & Media Business

(Quarterly Trend)

Own media  $\rightarrow$  Tie-up ads decreased

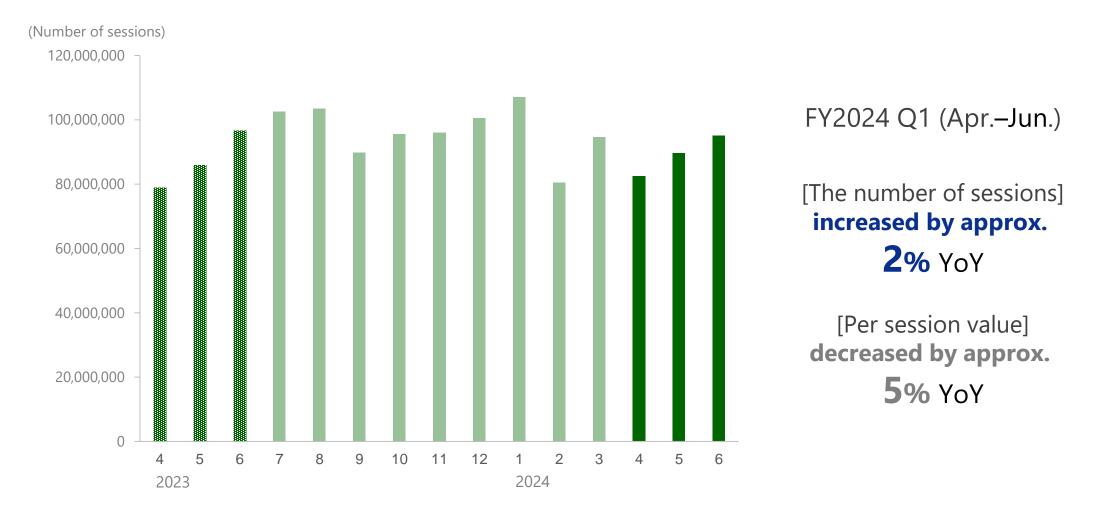
Content for third-party media  $\rightarrow$  Revenue from videos has decreased.



## 2. Overview of Communication Business (6)



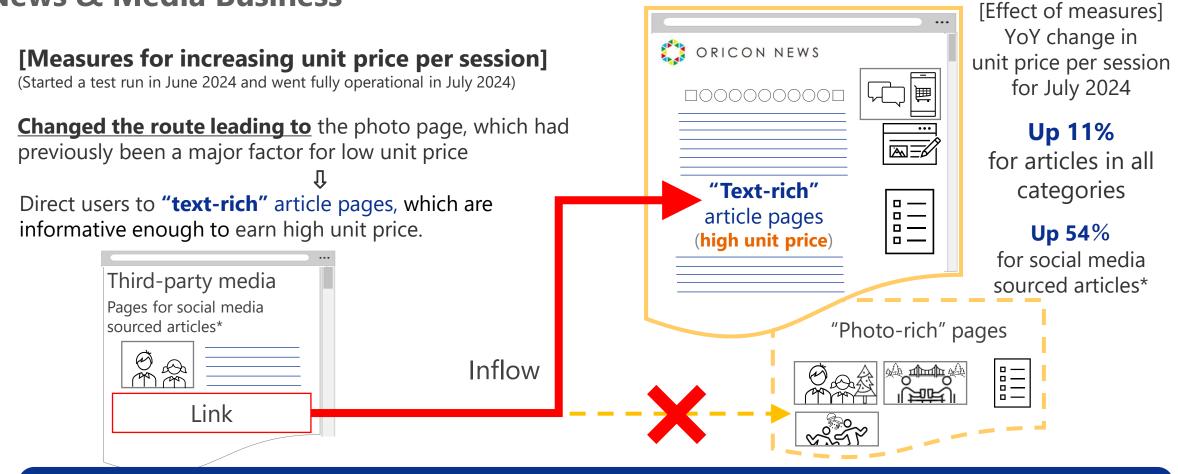
### **News & Media Business** Own Media "ORICON NEWS" Trends in the number of sessions



# 2. Overview of Communication Business (7)

## 📕 ORICON

## News & Media Business



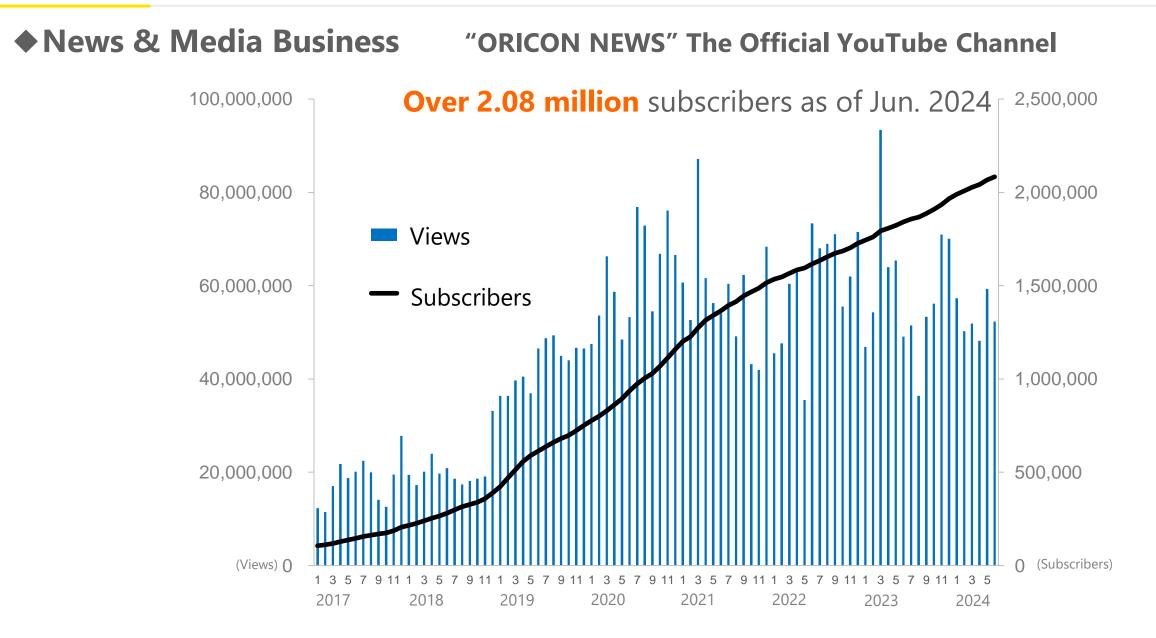
Increase the number of inflows from third-party media, time on page, read rates, and the number of visit pages

Obtain high unit price by currently making efforts to increase opportunities to post information that users seek with an aim for the top search position

\* Social media sourced article: An article based on social media messages updated by actors, TV personalities, and other celebrities

## 2. Overview of Communication Business (8)







# The forecast of consolidated financial results announced on May 8, 2024 remains unchanged

Both net sales and profits are expected to increase year on year even with the upfront investments for SEO enhancement (with the aim for employees to acquire SEO skills) continuing up to the end of FY24 H1

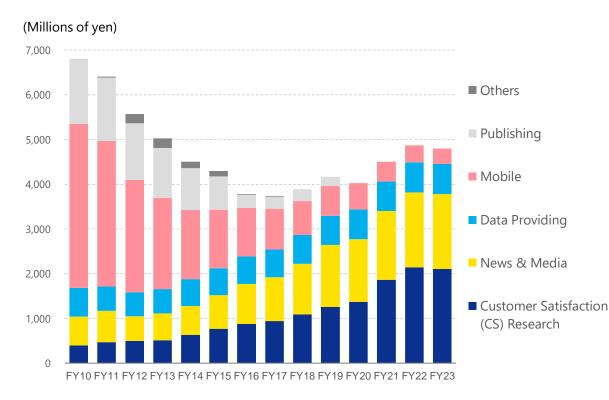
(Millions of yen)	FY2023 Results	FY2024		οΥ	FY2024 Q1 Results	Q1 Progress against full-year
	Reserves	Forecast	Amount	%		forecast
Net sales	4,800	5,200	+399	+8.3%	1,168	22.5%
Operating profit	1,556	1,720	+163	+10.5%	302	17.6%
Ordinary profit	1,588	1,710	+121	+7.6%	347	20.3%
Net income attributable to owners of the parent	1,055	1,170	+114	+10.9%	294	25.2%

# Appendix

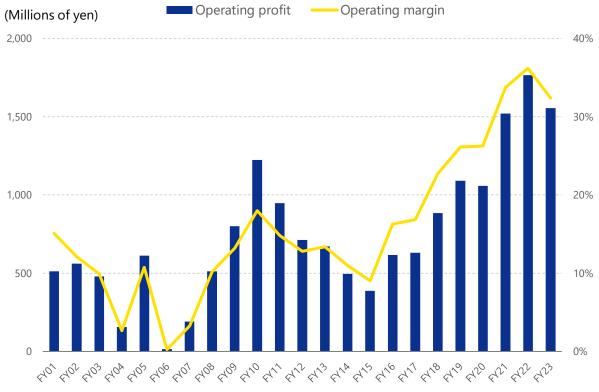


Promotion of Business Transformation Based on the Corporate Philosophy "Turning Facts Into Intelligence" \_\_\_\_ ORICON

- Previously, the Mobile Business and Publishing Business had been the main contributors to net sales, but proactive business restructuring has made the Customer Satisfaction (CS) Research Business and News & Media Business into major revenue supporters
- As a result of promoting business restructuring, we have dramatically increased our operating margin and recently transformed ourselves into a highly profitable company maintaining an operating margin around 35%.



### Net Sales Trends by Segment



### **Operating Profit and Operating Margin Trends**

### **Business Description and Main Revenue Sources of Each Segment**



19

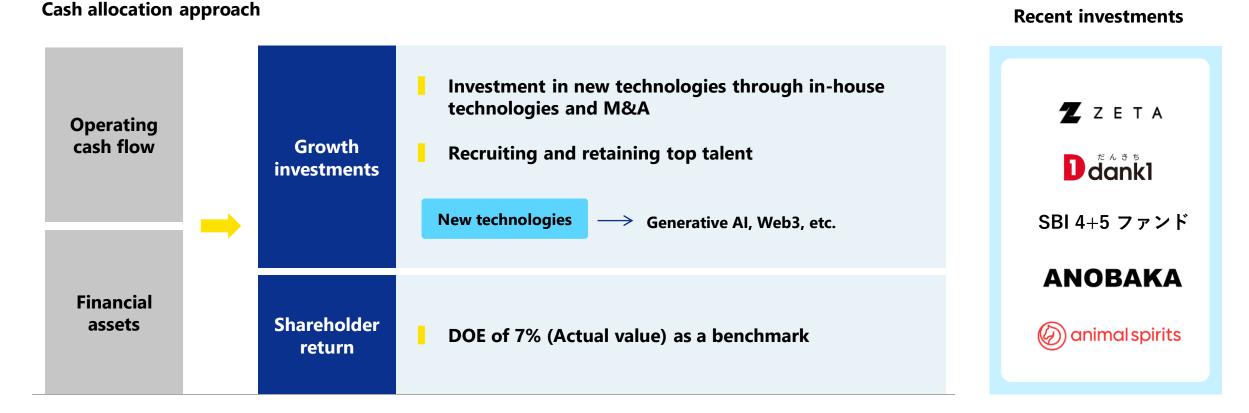
Segment	Business description	Main revenue sources
<b>Communication Business</b>		
Customer Satisfaction (CS) Research	Conducts internet surveys for users of various services and ranks and announces the results annually from an independent position that is fair and unbiased	The largest revenue source is "Trademark use," in which companies pay a fee for a license to use the ranking results marked with Oricon's trademark logo for their own advertising and promotion
	As of December 2023, has surveyed a total of 3.53 million people across 168 categories	"Digital promotion," in which customers are transferred to client company websites from search engines and Oricon's own media
		"Data distribution," which provides broad-ranging analyses of survey results
		"Consulting," which provides details and additional surveys to individual companies
News & Media	Creates over 3,500 news/feature articles and video contents per month, focusing on entertainment	Ad revenue from the number of page views and sessions on Oricon's own media and distribution partner platforms
	Acts as a news agency to distribute news to Yahoo!	Revenue from sponsored advertising and PR consulting for companies
	News and other major online media sites and apps	Fees received for providing content to distribution partner media outlets
	The official YouTube channel of Oricon's own media "ORICON NEWS" has amassed 2 million subscribers	Creation and promotion/management of online ads
Data Providing Business	Collects sales data and creates rankings for music, videos, and books	Revenue from broadcasters and e-commerce sites, etc. for providing music databases and ranking data
Mobile Business	Paid streaming service for mobile devices and PCs	Pay-as-you-go billing for member downloads
	Music streaming site "Oricon Music Store"	
	eBook site "Yomulun"	

# **Asset Allocation Approach**



Policy to Proactively Invest Management Resources in Technologies and Seeds of Future Business Opportunities

- In addition to shareholder return, cash and deposits and free cash flow will be used to actively invest management resources in technologies and seeds of future business opportunities
- In addition to our recent demonstration test efforts involving generative AI and other technologies, we will develop approaches to promising technologies and seeds of future business opportunities through various methods, including in-house technology investment and M&A







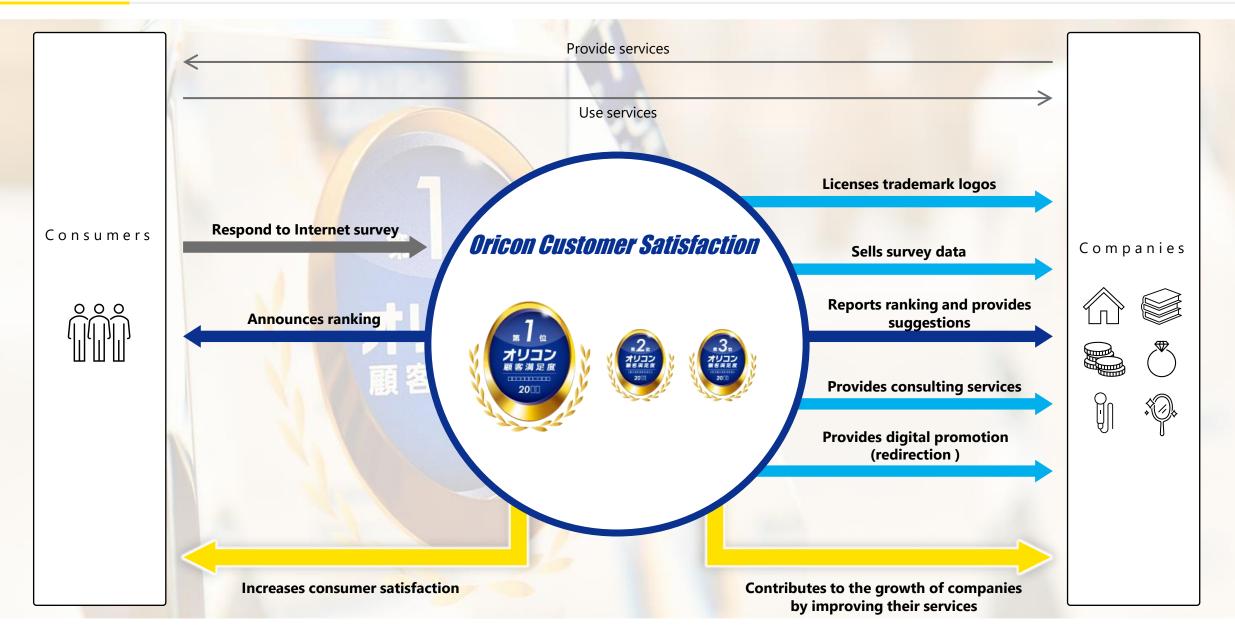
- **Continue to achieve one of the highest DOE among TSE listed companies, backed by ROE levels exceeding 20%**
- **Dividend per share has increased 3.6 times that of 8 years ago**

Accounting period	FY15	FY16	FY17	FY18	FY19	FY20	FY21	FY22	FY23
ROE	16.4%	17.6%	18.9%	24.1%	27.1%	<b>25.9</b> %	26.1%	25.2%	21.4%
Dividend per share (yen)	8.0	10.0	10.0	12.0	17.0	17.0	23.0	27.0	29.0
DOE	6.0%	7.4%	6.8%	<b>7.0</b> %	8.3%	7.1%	<b>8.1</b> %	8.2%	7.7%

# Customer Satisfaction (CS) Research Business Model and Strengths



### **Customer Satisfaction (CS) Research Business Overview**





# Oricon Customer Satisfaction Research Trademark Use and Trends in the Number of Annual Rankings Announced



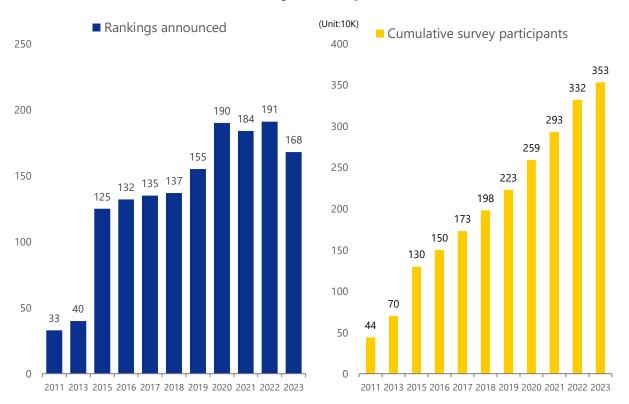
- The Oricon Customer Satisfaction Research trademark logo can be used in various media by signing a contract by plan
- Although the number of services covered by the rankings has increased and trademark use sales are growing, there is still great potential for further use of the Oricon trademark logo as trust in the rankings grows even further



### Main media in which logo can be used (range varies by plan)

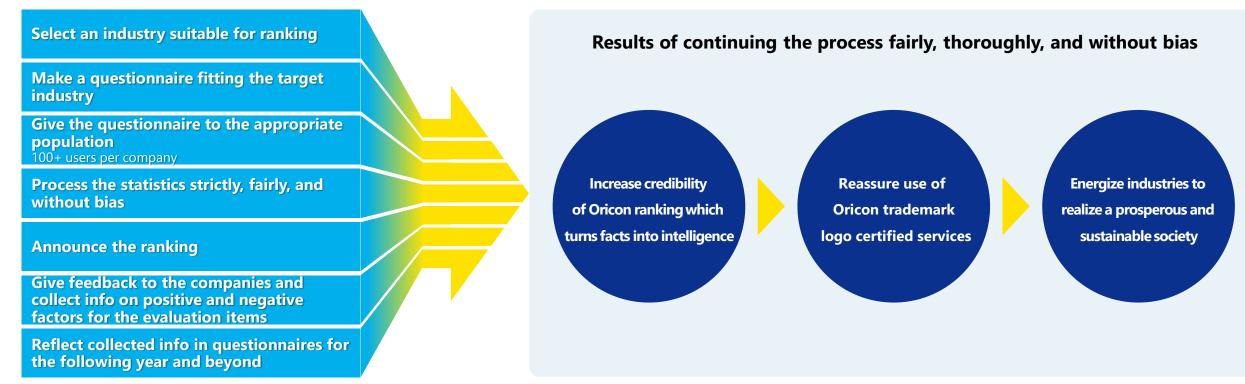
TV commercials / Externally-distributed ads (GDN, YDA, listing ads) / YouTube ads / Social media ads / Transit ads (in taxis, trains, etc.) / Outdoor ads (board posters, large screens, etc.) / Direct ads (DMs, mail magazines, newspaper inserts, free newspapers, etc.) / In-store sales promotional materials (catalogs, novelty items, etc.) / Newspaper and magazine ads / Company websites (corporate sites)

### Trends in the Number of Annual Rankings Announced and Number of Survey Participants (Cumulative)



- Select target industries independently as a third party that takes neither consumers' nor companies' sides, conduct fair and unbiased research, and strictly process data and statistics to create rankings
- Leverage our brand power built through the music rankings which we have continuously provided to consumers from a fair and unbiased standpoint to steadily build credibility of Oricon rankings in industries besides music

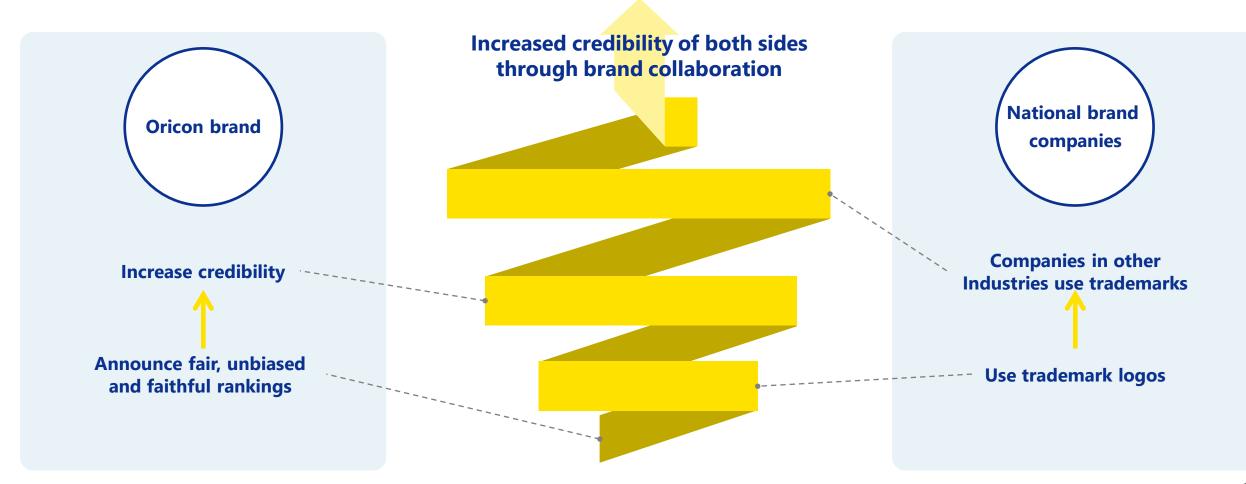
### **Customer Satisfaction (CS) Research Process: "Turning Satisfaction into Intelligence"**





### **Brand Collaboration with Oricon Trademark Logo Licensed Companies**

Oricon brand credibility is further increased when renowned national brand companies use Oricon trademark logos backed by fair, unbased, and faithful Oricon rankings, which in turn encourages other national brand companies in different business industries to use our trademark logos. This brand collaboration eventually leads to increased credibility of both the Oricon brand and Oricon trademark logo certified services



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Very

Legend

2019

2022

2019

2022

2019

2022

2019

7.5%

4.3%

13.6%

8.6%

6.5%

5.5%

6.4%

5.3%

It gives me a

impression

It makes me

interested

I trust it

It makes me

to purchase it 2022

want

qood

Not really

44.8%

47.6%

47.2%

46.5%

49.5%

48.0%

33.0%

36.1%

- Due to the increased No.1 labeled ads without legitimate evidence, the image of such advertised products and services have been slightly tarnished from 2019 to 2022
- Many people think No.1 labeled ads should be based on facts (nearly 80%). Therefore, this situation is a tailwind for a fair and unbiased third party institution like us which prioritizes improving customer satisfaction, as it will help increase the credibility of our rankings

Not at all

11.8%

11.4%

9.5%

11.5%

10.7%

12.6%

12.9%

15.0%

Impression of No. 1 Labeled Products & Services (Based on 1,000 respondents / Individual answers)

V

V

V

A little

43.9%

43.8%

35.9%

36.7%

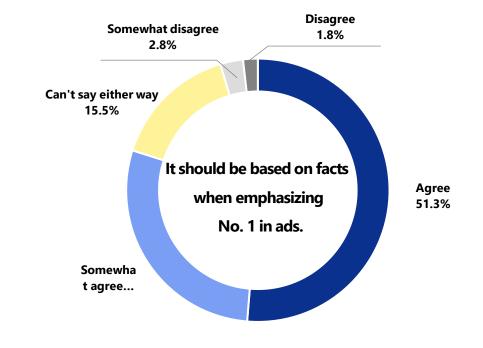
35.6%

35.4%

31.2%

31.7%

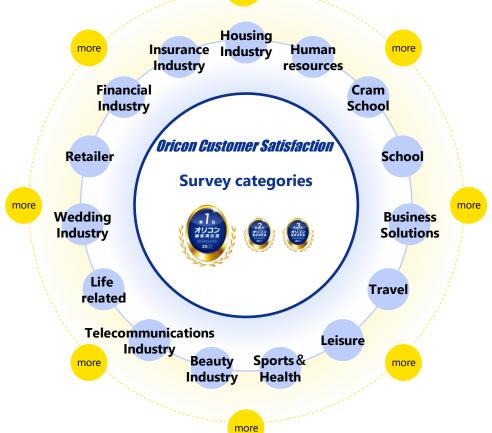
**Opinions on No. 1 Labeled Ads** (Based on 1,000 respondents / Individual answers)



(Source) Research conducted by Macromill, Inc. from July 27th to 28th, 2022



- Oricon Customer Satisfaction Research still has room to expand the number of categories covered, as well as potential for growth in terms of personalized rankings based on factors such as region, age, and gender. Additionally, there is room for growth in contract rates.
- **Continue to conduct fair and accurate surveys and announce rankings to further enhance its credibility as an index** established in society that connects consumers and companies



more

### **Trends in Contract Rates**

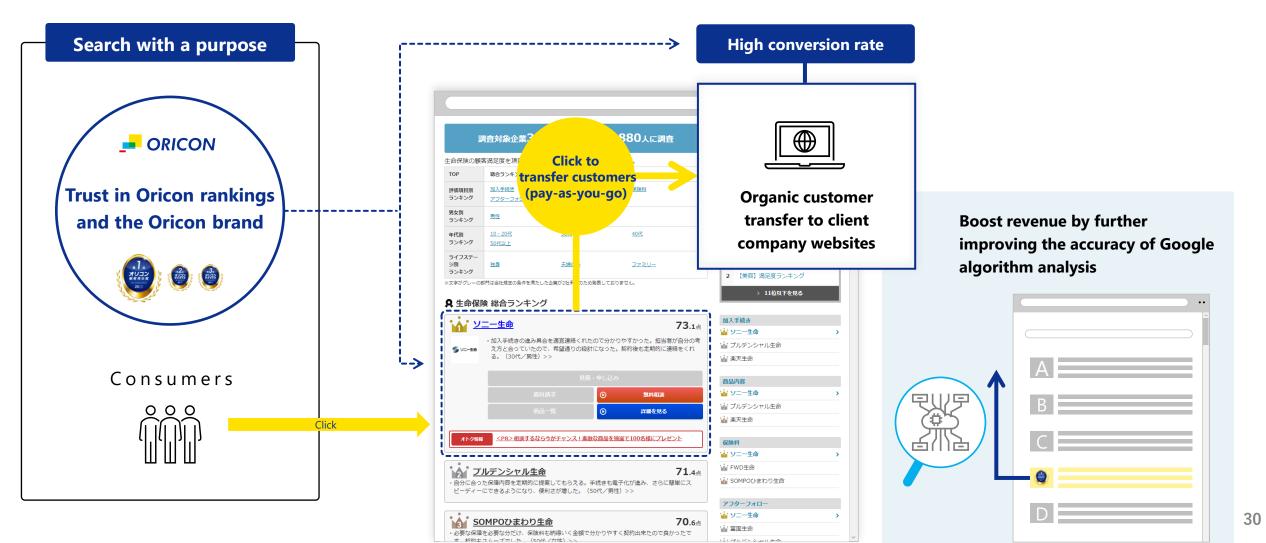




The business focuses on organic customer transfer from search engines and Oricon's own media to client company websites. The conversion rate from Oricon rankings to client company websites is high due to trust in the Oricon brand

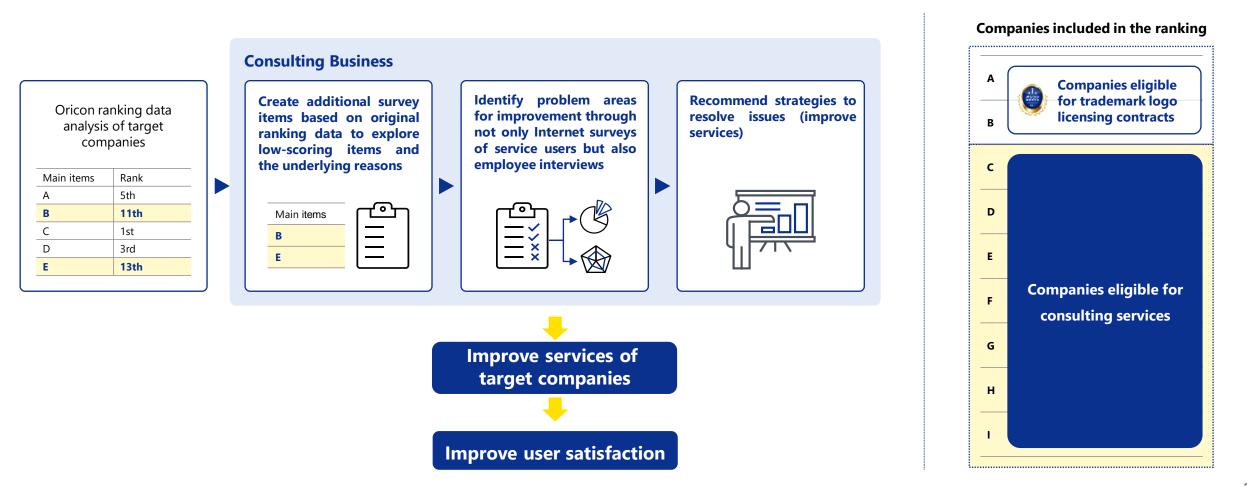
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Strengthen initiatives to boost revenue by further refining search engine algorithm analysis, particularly that of Google

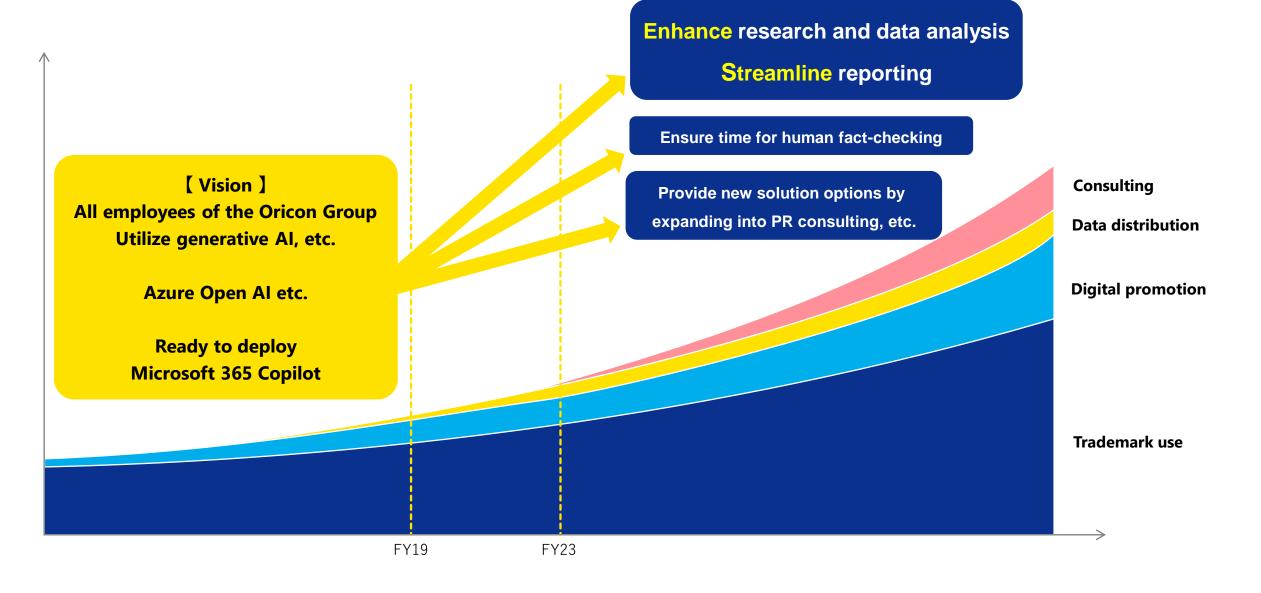


### **Consulting Business Initiatives**

- By identifying low-scoring items in Oricon ranking data and conducting additional user surveys and employee interviews, we can locate specific areas of dissatisfaction among service users and propose measures to solve issues
- We intend to expand the Consulting Business to companies that have not yet concluded trademark logo licensing contracts because we can apply our accumulated expertise without a large increase in personnel



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### Customer Satisfaction (CS) Research Business Quarterly Net Sales Trends

Trademark use Digital promotion Data distribution (Millions of yen) 700 600 500 400 300 200 100 0 0102030401020304010203040102030401020304010203040102030401020304 FY2018 FY2019 FY2020 FY2021 FY2022 FY2023 FY2016 FY2017

### **Customer Satisfaction (CS) Business Net Sales Trends**

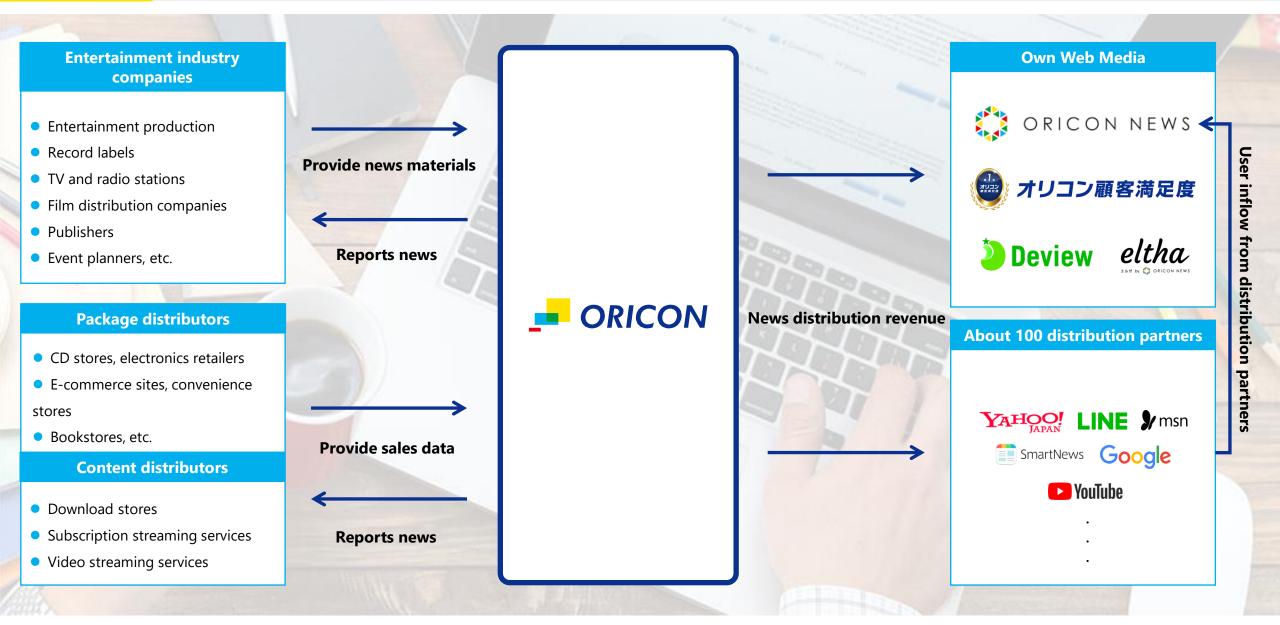
(Millions of yen)	Trademark use	Digital promotion	Data distribution
FY2016	601	224	54
FY2017	644	222	78
FY2018	828	201	63
FY2019	953	237	65
FY2020	997	320	52
FY2021	1,362	421	83
FY2022	1,651	410	82
FY2023	1,559	452	95

# News & Media Business Model and Strengths



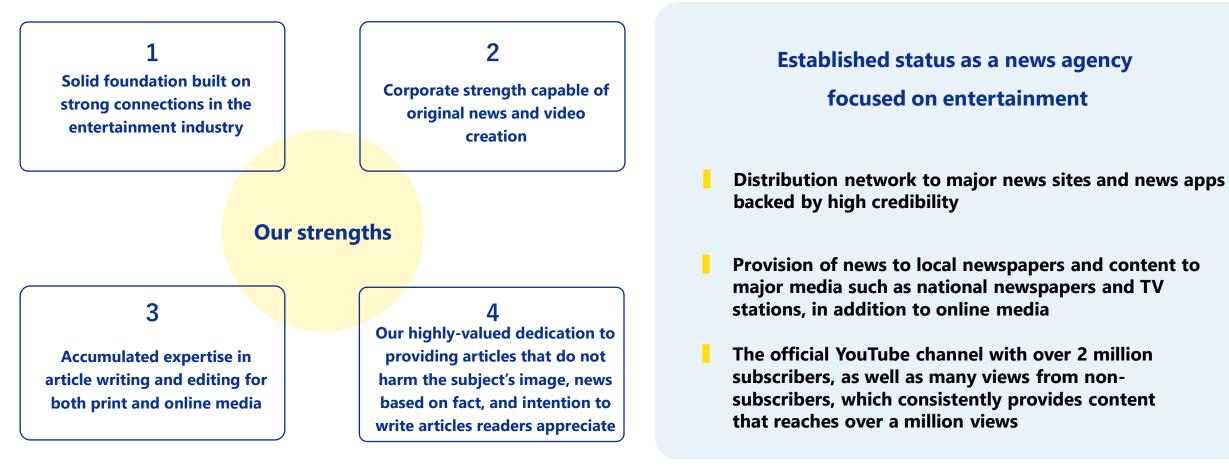
### **News & Media Business Overview**





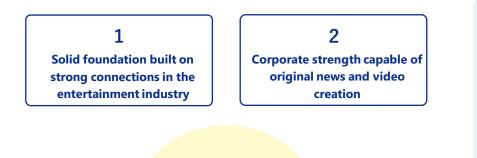


- Distributes reliable news backed by strong connections in the entertainment industry
- Captured the top market share in the entertainment category of major portal sites for over 10 years
- Established status as an entertainment news agency, including being used by Kyodo News to distribute articles to local newspapers





- Be the first to focus on the potential of short videos (Less than 1 minute or 3 to 5 minutes long) in entertainment news distribution
- Capture new user demographics through short videos that take advantage of Oricon's strengths and appeal to the lifestyles and tastes of the younger generation

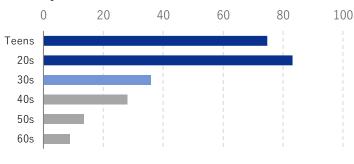


### Be the first to focus on the potential of entertainment short videos

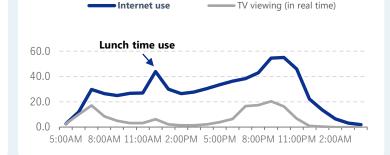
<mark>芸能動画を毎日配信</mark>! ORICON NEWS

**Capture new user demographics** 

Video Site Viewing Time on Mobile Devices by Age Group: Weekdays (Minutes)



Users in their 20s by Media Type: Weekdays (%)



Source: Ministry of Internal Affairs and Communications FY2021 Survey Report on

Usage Time of Information and Communications Media and Information Behavior

Source: Ministry of Internal Affairs and Communications FY2021 Survey Report on Usage Time of Information and Communications Media and Information Behavior

#### YouTube Ranking by the Number of Gen Z Viewers

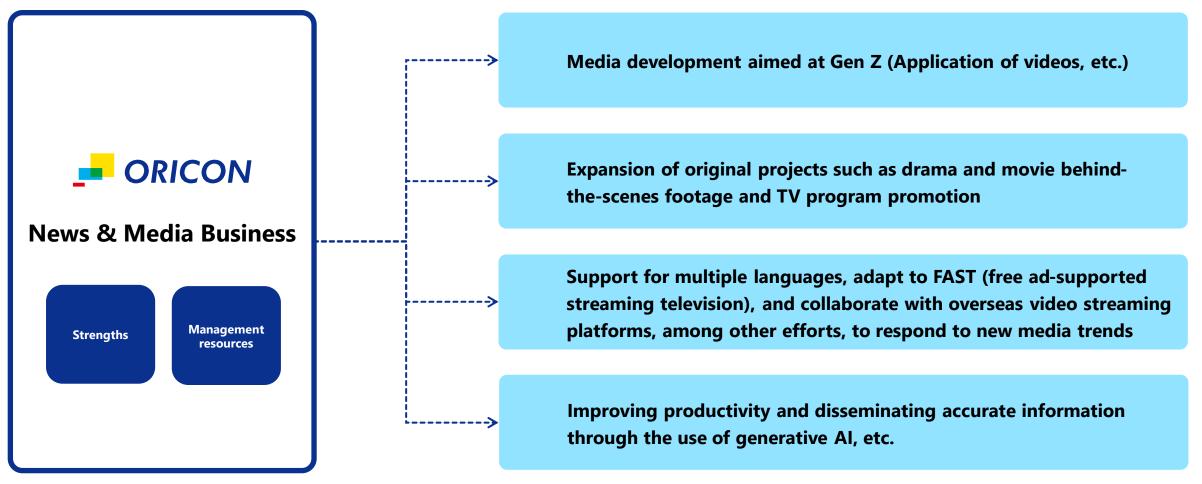
Rank	Channel name	Viewers	Video category
1	THE FIRST TAKE	2.27 million	Music
2	oricon	1.78 million	Entertainment / variety shows
3	Hyakumantenbara Salome	1.51 million	VTuber
4	Nintendo official channel	1.41 million	Gameplay and game-related content
5	Ayase / YOASOBI	1.40 million	Music

Notes: • Gen Z is defined as viewers aged 16-26 as of December 2022. • Data collection period: June 2022 - Dec. 2022 (target devices: PCs and smartphones) • It is counted as one viewer if a video is played at least once during the data collection period. • The number of views is the number of views per month.

Source: VALUES, Inc. "Ranking of YouTube Channels by the Number of Gen Z Viewers"



- Policy to promote multifaceted business expansion based on the strengths and management resources cultivated to date in the News & Media Business
- Take on new and unique challenges without being reliant on a specific platform



The forward-looking statements including the earnings forecasts contained in this report are based on information currently available to us and certain assumptions that we believe to be reasonable. Accordingly, please be advised that we do not guarantee the achievement of the forecasts, and the actual results may differ significantly from the forecasts due to a variety of factors.

Oricon Inc. https://www.oricon.jp/

